



Quick start guide for parents and caregivers

Use this simple step-by-step guide to get started with First View, our easy-to-use, GPS tracking app that helps you stay connected to your student's transportation. With First View, you can track trips in real-time and receive important alerts about your student's trips to and from school.

Set up your account

Download the First View app from the App Store or Google Play, or visit myfirstview.com to **create an account**. Be sure to **allow notifications** and **turn on location services** so you can receive bus alerts.

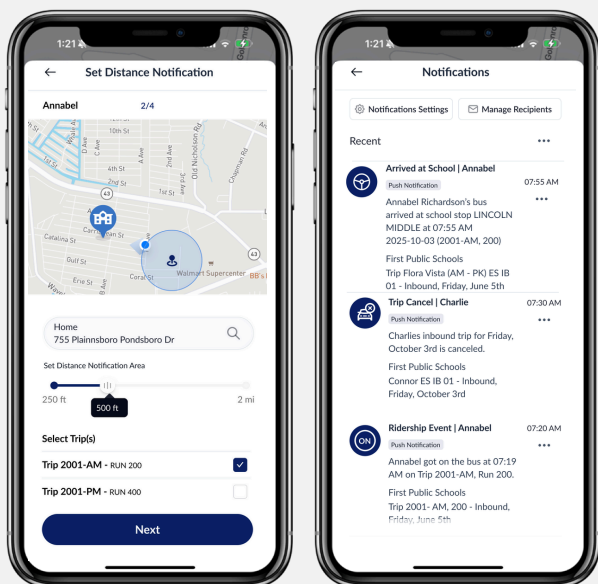
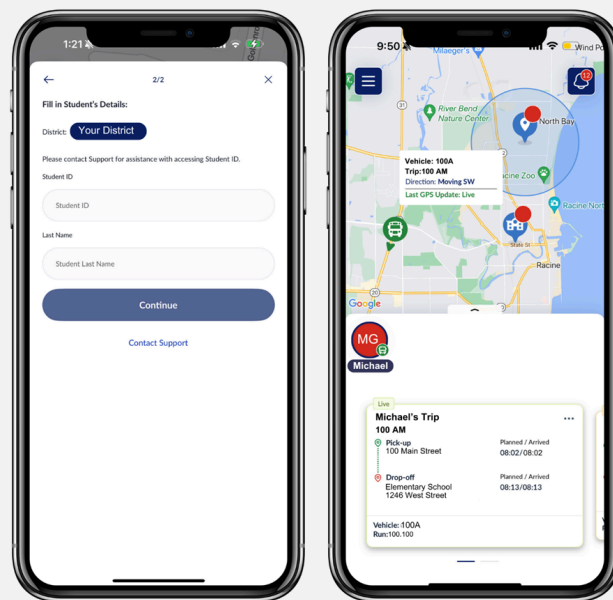
Tap the **+** sign on the map to **add your student**. You will be asked to enter your:

- **District code**
- **Student's ID**
- **Student's last name**
- **Student's school of attendance**

If your student is not found, you can **manually create** a profile by entering the **student's first and last name**.

Add trips from the map or the menu.

- Filter by **AM**, **MID**, or **PM**
- Select **My School** or **All School(s)**
- Search by **trip name**, **route number**, or **bus number**



Set up custom notifications

To add notifications for when the bus is getting close to your student's stop, tap **Set Notifications** on the map or go to **Notification Settings** in the menu.

- You can set up to **3 notification zones** per trip
- Customize when and how you're notified by choosing the **location**, **distance**, and **time**
- **Receive alerts in app or as push notifications** as the bus enters the notification zone

You can also receive notifications by **email** and **share them with others** who help care for your student.

- Tap the **notification bell** and select **Manage Recipients**
- Add up to **10 family members or caregivers**



Helpful tips

- View student details, access account info, customize notification settings, and get help in the menu
- Add another student, see today's bus trips, and view notifications from the map home screen