

# First Student

List of Technical Training Resources for First Student  
Maintenance Personnel


September 2023 | Version 2



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formatting purposes.

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## First Student Technical Training Resources

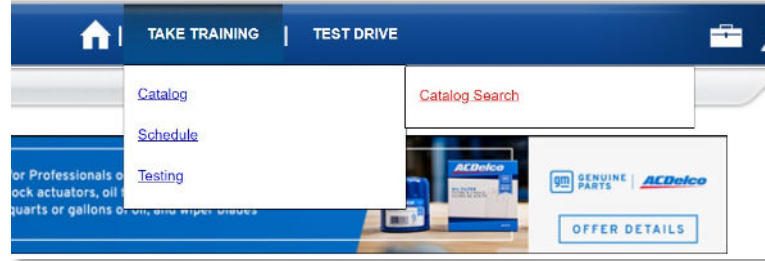
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## AC Delco Training

Description

Access to AC Delco's online training Library for GM vehicles, software and hardware. Use the **Take Training>Catalog>Catalog Search** navigation path to find Web-based and Online courses. Some courses may show a dollar amount, but if they open for you, they are free for First Student/Transit Technicians to complete.



Registration Information

AC Delco Training is a Self-registration process.

Special Notes

When creating your login credentials, you must use the following:

- Organization ID: 904864
- State: Ohio (both US and Canada locations)

Website URL / Link

<https://www.acdelcotraining.com/HomePage/loginpage.asp?iCompanyID=1>

Lean Training Credit

Yes - EAM X1000 Attendance Roster process.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)

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## Allison eLEARN | Allison Online Learning

Description

Allison Transmission Online Training for the 1K/2K and 3K/4K series of transmissions. Courses cover Operation, Maintenance and Service.



Registration Information

Allison eLearn Training is a Self-registration process.

Special Notes

When creating your login credentials, you must use the following Service Location ID to receive Lean Training credit.

- **TNAC000003**

Website URL / Link

<https://www.allisonelearn.com/en-us/home.aspx>

Lean Training Credit

Yes - EAM X1000 Attendance Roster process.

Support

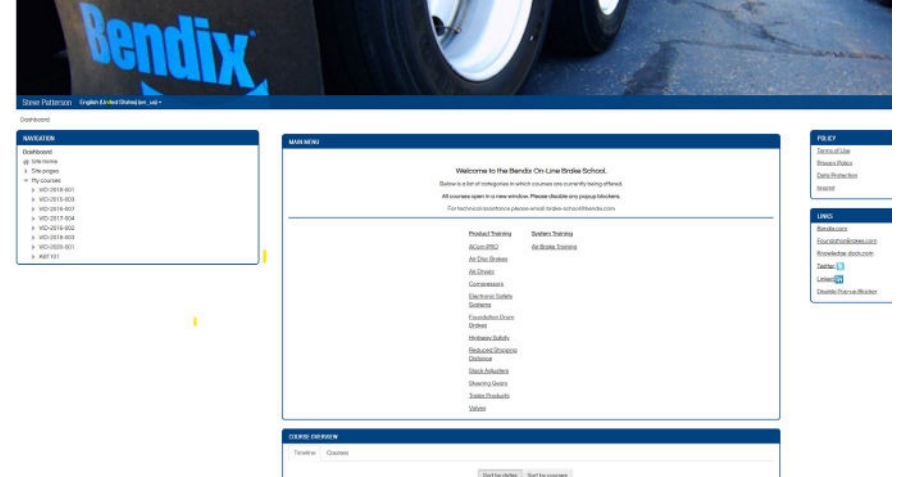
Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)

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# Bendix Brake-School

Bendix Brake-School provides free Brake and Braking system Online Training.  
 There are numerous courses and videos with Knowledge Assessments after each course.



Description

Registration Information

Bendix Brake-School Training is a Self-registration process.

Special Notes

None

Website URL / Link

<https://www.brake-school.com/>

Lean Training Credit

Yes - EAM X1000 Attendance Roster process. Courses are subject to Audit by the Training Department and RMM.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)

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## BraunAbility Training

Description

BraunAbility service and maintenance training .



Registration Information

BraunAbility is a Self-Registration Process.

Special Notes

None

Website URL / Link

Learning Portal and the OEM Installer Group link:  
<https://www.brainshark.com/brauncorp/register/1?10552814>

Recorded Live Service Webinars: <https://www.brainshark.com/1/player/brauncorp?pi=zFxzYQ1pzU5bsz0&r3f1=&fb=0>

Training Request Form Link.  
Options of Onsite *Instructor Led Training* and *Virtual Live Training Sessions*.  
[Training Request Form \(Prod\) \(123formbuilder.com\)](#)

Lean Training Credit

Yes - EAM X1000 Attendance Roster process. Courses are subject to Audit by the Training Department and RMM.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)

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## Cummins Service Training

Description

Cummins Customer In-house Repair Service Training (CIHR).  
In partnership with Cummins, First Student Service Managers and Technicians have access to the Cummins Online Service Training library.  
There over 90 courses around the ISB, ISL and ISX Engine families and Battery Electric vehicles with additional Cummins Insite Software training courses and additional basic courses for technicians.



Registration Information

You must have an active Cummins QuickServe On-Line (QSOL) Username and Password set up under the First Student organization.

Special Notes

First Student Users are added to the Cummins IAM System by Steve Patterson ([steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)).  
There are Forms to complete and send into Steve Patterson to; 1) Add a location to the system and 2) Add a Technician to the system.

Website URL / Link

Cummins QSOL | Service Training Access  
<https://quickserve.cummins.com/info/qsol/products/infoandtools/quickserve.html>

- Click Enter Site.
- Enter your Username & Password.
- Click Login.
- Expand the Training section (+).
- Click Service Training Link.
- Read & Close any Message which may appear.
- Click Training Courses Tab.
- Use the Search function to find course numbers or course names.

Lean Training Credit

Yes - EAM X1000 Attendance Roster process. Courses are subject to Audit by the Training Department and RMM.

Support

Steve Patterson (for User Setup) | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)  
For Locked Accounts: [Cummins Care Customer Support | Cummins Inc.](#)

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# First Group Technical College | FGTC

Description

FGTC is First Student's Technical Training Learning Management System for Maintenance Personnel. Hundreds of courses are available on this LMS.



Registration Information

Maintenance Personnel required to access this LMS are set up with a Username and Password by April Polley ([april.polley@firstgroup.com](mailto:april.polley@firstgroup.com)) when personnel are assigned an EAM login. FGTC login credentials are sent to the Service Manager or TIC at the location. In some cases, the RMM may receive the login credentials.

Special Notes

- When logging into the LMS never use the *Remember me next time* tick box or *Forgot your password?* link. These two features are turned Off.
- You may hear FGTC referred to as Solo Learning (Solo Learning is the name of the owning company).
- After completing a Course, always Refresh your Browser or log off and log back into the site, to refresh your training record in real time.

Website URL / Link

<http://firstgroup.sololearning.com/login.aspx?ReturnUrl=%2f>

Lean Training Credit

Yes – nearly all courses on FGTC earn lean credit. A monthly report is uploaded into EAM and can be viewed using the E101 Training Report. Real time reporting can be done inside FGTC using the Progress Report link on the main page.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)  
April Polley | [april.polley@firstgroup.com](mailto:april.polley@firstgroup.com)

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# First Student University | FSU

Description

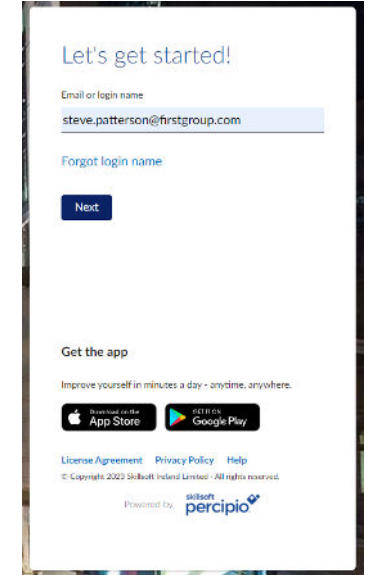
FSU powered by Percipio. FSU provides a variety of learning resources across several different mediums.

First Student managerial employees have access to this LMS.

- HV (High Voltage) Electrically Qualified Technicians will have access to the NFPA 70E training by their Employee ID.

A QRG is located on the Employee Portal using this link, which includes **how to get access:**

[FSU Login Quick Reference Guide](#)



Registration Information

In most cases, all employees with Company Emails can log into this LMS using your Email login credentials.

Special Notes

- Bronze, Silver and Gold Lean Wrench training is on this LMS.
- Other company required training may also be included with your account.
- Once logged in, use the Search or Library options to find courses.

Website URL / Link

<https://fsu.percipio.com/login?state=#/>

Lean Training Credit

Yes – Lean Wrench training courses are uploaded into EAM and can be viewed on the E101 Report in EAM.

Support

Michael Martin | [michael.martin@firstgroup.com](mailto:michael.martin@firstgroup.com)

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# Ford STARS Training

Description

Ford STARS Training is Ford Dealership level Online, CBT, and ILT seminars and courses.

**STARS XP** Announcements

C206103103	BRAKES BLOCK TRAINING – C206101103 and C206102103	32h	
34S11W0	Basic Electrical Theory and Operation	1h 42m	
F204001103	Basic Tire and Wheel Service	48m	
F414102103	Battery Electric Vehicle (BEV) Components and Operation	1h 12m	
34S12W0	Battery Starting & Charging System Theory & Op	1h 30m	
38S02W0	Brake Service Procedures	52m	
38S02W1	Brake Service Procedures	1h 6m	
38S07T1	Brake System Diagnosis and Repair	16h	
C206101103	Brake System Diagnosis and Repair	16h	
C206101W03	Brake System Diagnosis and Repair (CMT)	---	
38S07T1EQ	Brake System Diagnosis and Repair Equivalency	16h	

Registration Information

Once you have created your Ford Pro Login, Complete the Ford STARS ID Request Form.

Special Notes

- Ford Fleet Pro login is required prior to requesting Ford STARS Training ID
- QRG and forms in order below
  - [Ford fleet.ford.com QRG](https://www.fordfleet.com/qrg)
  - [Ford STARS Training ID request QRG](#)
  - [Ford STARS Training request form](#)

Website URL / Link

<https://www.fordpro.com/en-us/>

Lean Training Credit

Yes, per course completion. Credit amount varies by course length. Report is uploaded into EAM and can be viewed using the E101.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)  
Cory Zeisloft | [cory.zeisloft@firstgroup.com](mailto:cory.zeisloft@firstgroup.com)

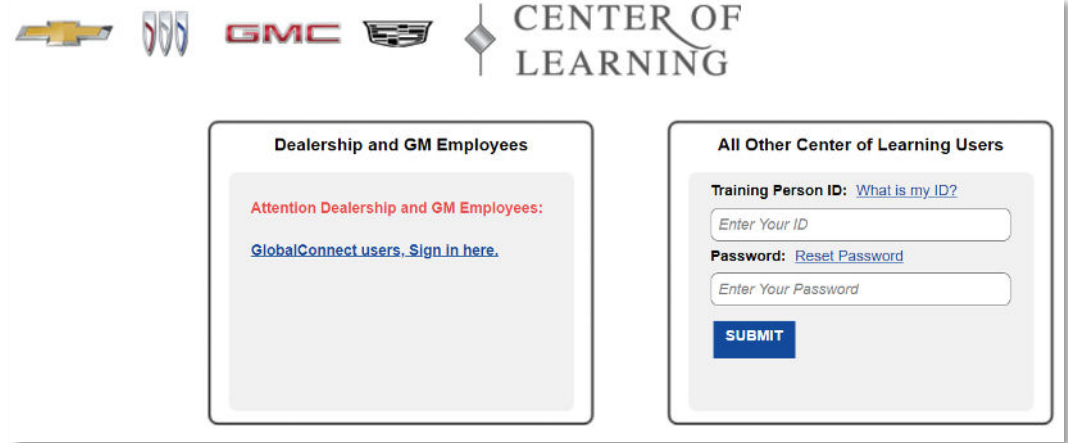
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# GM Center of Learning

GM Center of Learning is now accessible for First Student Technicians.

Service Managers and TICs with access to the Employee Portal can access an Request Form, complete it and a Training Person Id is created and emailed back.



Description

Registration Information

Completed Forms are updated by Steve Patterson when submitted.

Special Notes

- An email is required for a Sign In ID and your

Website URL / Link

<https://www.centerlearning.com/HomePage/Portal.asp>

Lean Training Credit

Yes, per course completion. Credit amount varies by course length. Report is uploaded into EAM and can be viewed using the E101.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)

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## Meritor | The Bullpen

Description

Meritor provides numerous online training classes through their Bullpen LMS Site for First Student Maintenance personnel. Courses cover Brakes, Axles and Wheel Ends to name a few.



Registration Information

Registration in online, however you MUST use our Customer Number FIR100 so your training transcript can be exported in a monthly report by appointed First Student Admins.

Special Notes

When creating your registration enter the Customer Number FIR100.

Website URL / Link

1. Go to this URL - <https://www.meritorbullpen.com/meritor/login/login.jsp>
2. Click the option: *Don't have a User Name and Password yet? Click here.*
3. Click - *I am a new User.*
4. Complete the *New User Registration* fields. For Industry Role you can select Fleet Employee,
5. For the Fleet Vocation Type, select *Bus Fleets [including schools]*.
6. Enter **FIR100** in the Customer Number field.
7. Enter the Company Information. You may use your Location's Address and Phone # if you prefer.
  - For Job Role select **Service Person**
  - For Job Function select **Service**
8. Review your Registration Information and click **Submit**.
9. You'll receive an Email from Meritor to complete the registration process.
10. Once completed, you can now login and complete Online Training courses.

Lean Training Credit

Yes – A completion report can be run by Steve Patterson and April Polley and uploaded into EAM.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)

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## Motor Age | ASE Study Guides

Description

Motor Age ASE Study Guides (S Series – School Bus)  
Beginning July 1, 2023, the request process to receive a Motor Age login changed. You can now access the First Student site using the Link and Passcode provided below.



Registration Information

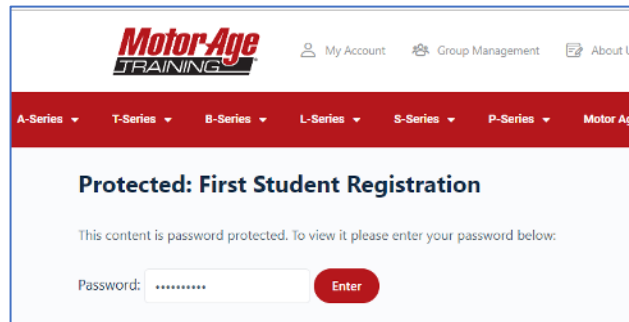
Complete the Online Request Form and click Submit to receive a login.  
Click this [LINK](#) to access a QRG covering the process (*strongly recommended*).

Special Notes

Once an account is verified, you can log into your account at [www.MotorAgeTraining.com](http://www.MotorAgeTraining.com) and the S-Series ASE Study Guides and Practice Tests appear in the “**Training**” tab inside your account.

Website URL / Link

1. Go to this URL - <https://motoragetraining.com/first-student-registration/>
2. Enter the Passcode “**passthease**” (all lowercase letters) then **click Enter**.



Lean Training Credit

No Lean Training Credit – ASE Certification Lean Credit is earned (applied) once a Certification(s) is Passed.

Support

Steve Patterson | [steve.patterson@firstgroup.com](mailto:steve.patterson@firstgroup.com)

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