# AN INTRODUCTION TO

**FIRST**student

First Student is the largest school transportation provider in North America with more than a century of experience providing safe and reliable transportation. We work with 1,330 customers in 44 states and 8 Canadian provinces carrying approximately 5.5 million students daily.



# The Complete K-12 Transportation Solution

First Student is the only comprehensive transportation solution for K-12 school districts. With a commitment to safety, reliability, efficiency and technology, we offer a range of services including school buses, vans, alternative transportation options, full-service transportation management, consulting, electrification of school buses, and charter bus rental. Our goal is to ensure that students have access to safe and dependable transportation solutions that meet their unique needs.

### **Full-Service Transportation:**

First Student provides full-service transportation management solutions, handling all aspects of K-12 transportation for schools and districts. Our team of experts works closely with education stakeholders to develop efficient routes, optimize scheduling, and streamline operations. We handle driver recruitment, training, and management, as well as fleet maintenance, ensuring a hassle-free experience for our clients.

First Student operates a fleet of school buses designed specifically for student transportation. Our buses are equipped with state-of-the-art safety features and undergo regular maintenance to ensure they meet the highest standards. With a focus on student safety, our professional drivers undergo rigorous training and adhere to strict safety protocols.

# **Alternative Transportation:**

In addition to school buses and vans, First Student offers right-sized vehicles, including sedans, minivans, SUVs, and wheelchair-accessible vans. These alternative transportation options are ideal for students with special transportation needs such as students with special needs, students experiencing homelessness, out-of-district and hard-to-serve trips. We

ensure that all our vehicles are well-maintained, comfortable, and equipped with the necessary safety features. Our transportation providers and their drivers meet all First Student, state, local, and district requirements before they can service trips. Drivers are prepared to handle everything — from behavioral challenges to special equipment needs.

### **Electric School Buses:**

First Student is at the forefront of the electrification movement in student transportation. We are actively transitioning our fleet to electric school buses, which provide numerous benefits such as reduced emissions, quieter operation, and lower maintenance costs. By embracing electric buses, we contribute to a greener future while ensuring the safety and comfort of students.

# **Consulting:**

We offer consulting services to assist districts in optimizing their transportation systems. Our experienced consultants evaluate existing operations, identify areas for improvement, and provide customized solutions tailored to the specific needs of each client. From route and maintenance optimization to EV consulting, our services help districts enhance their transportation efficiency.

# **Charter Bus Rental:**

First Student also offers charter bus rental services for field trips, sports events, and other extracurricular activities. Our charter buses are equipped with modern amenities, ensuring a comfortable and enjoyable experience for passengers. With a focus on safety, reliability, and exceptional customer service, our charter bus rental service is an ideal choice for schools and organizations.